

EXMOOR FASCIAS LIMITED

REFUND POLICY

STANDARD PRODUCTS STOCKED AT THIS BRANCH

We appreciate that there may be times when you will want to return an item purchased from this branch. We will offer a refund on any stock item and reserve the right to apply a re-stocking and collection charge:

- It is in an unused and re-sellable condition
- You have proof of purchase
- It is within 30 days of purchase date

STANDARD PRODUCTS NOT STOCKED AT THIS BRANCH

If you wish to return a standard product which is not stocked at this branch or, where we have placed a specific order for a stock product with a supplier and they accept returns, we reserve the right to deduct a re-stocking charge and collection charge from your refund. As with the above, refunds are offered provided:

- It is in an unused and re-sellable condition
- You have proof of purchase
- Our supplier will accept the return of ordered goods

SPECIAL ORDER GOODS - NON STANDARD PRODUCTS

We are able to supply an extensive range of services and/or products specifically tailored and / or made to your individual specification. However, when placing your order, you should be aware that special items are not normally refundable.

Please ask one of our staff who will be pleased to assist with your requirements on quality, price and availability.

Thank you

Your statutory rights are not affected